



Mandurah Houseboats

CONDITIONS OF HIRE

(Please read carefully)

PLEASE DOUBLE CHECK YOUR VESSEL LOCATION.

- **Vessel Locations are subject to change**

Location	Houseboat Name	Bond Value
<u>Mandurah Ocean Marina</u> 13a Dolphin Drive Mandurah	Sarah Jane	\$1000
	Pelican	\$1000
	Clancy	\$2000
	Hakuna Matata	\$2000
	Siesta	\$2000
	Sophie	\$2000
	Quicksilver	\$2000
	Miss Emily Just Chillin	\$2000
<u>Ravenswood Base (Opposite Ravenswood Pub)</u> Pinjarra Rd, Ravenswood	Miss Bianca	\$1000
	Lifestyle	\$1000
	Murray River Queen	\$1000
	Natalie Anne	\$1000
	Chloe	\$2000
	Abby J	\$2000

Thank you for your deposit payment. We would like to advise you of the following Conditions of Hire and Information, and we would appreciate you reading them prior to your arrival.

1. The hirer needs to be over 21 years of age, with a valid driver's license or skipper's ticket.
2. **BALANCE OF HIRE PAYMENT.**
 The balance of hire payment is due 4 weeks prior to departure, and (8 weeks prior for XMAS/NEW YEAR/EASTER and LONG WEEKENDS departures)*. Failure to pay by the due date may result in your deposit being forfeited and your trip cancelled.
 NOTE - Fuel used during your hire is an additional cost. As a general guide the bigger houseboats use approx 7 to 8 litres per traveling hour, the smaller ones 5 to 6 litres per traveling hour.
SECURITY BOND.
 A security bond is held by Mandurah Houseboats until the houseboat is returned in clean and good order, and on time. The security bond is held until the boat is checked or cleared which would normally be the day after the boat is returned. Damage, loss or extra cleaning will be charged for at cost.
SECURITY BOND PAYMENT (paid on the day of hire)
 The security can be paid (1) as cash in which case you will need to give us your bank details so that we can transfer the bond back to your account once the boat is checked and cleared. Alternatively the bond can also be processed by (2) credit card as a Pre Authorisation in which case you need to be aware that the bond amount is held by your bank and not released by your bank until after a set period. We believe most banks release pre authorisations after approx. 5 to 10 working days.
3. Should you cancel your booking with more than four/eight* weeks notice, your deposit plus any advance payments will be refunded, less a \$100 administration fee.
 Cancellations made giving less than four/eight* weeks notice to the date of hire will result in no refund of any booking amounts paid, unless the boat is re booked by another party for the complete booked hire period.
 - **Arrival times are carefully scheduled with you, by our office. We ask that you adhere to the negotiated time, and inform our office if you will be late/early.**
 - **Disembarkation time is no later than 3pm.**
 - **Return times must be strictly adhered to. Late returns may attract an additional fee.**
4. For late afternoon arrivals we reserve the right to do the tuition the following morning (to ensure houseboats are moored by sunset), in which case the houseboat will need to remain at its base until the following morning.
5. The number of people, (including children over 1 year old) allowed on board is strictly limited to the number of berths registered.

6. Boat condition. – We agree to have the boat, motor and accessories in good order. We will not be obliged to compensate the hirer for loss of time due to *unforeseen* mechanical problems during the hire period.
7. Houseboats can easily be handled by two adults. A minimum of two adults are required on board when houseboats are being driven. Boat handling and operating instructions are given prior to departure, (approx 1 hour). Information pack and charts are on board.
8. No firearms, axes or trail bikes allowed and sorry no pets.
9. Charges and times may be subject to alteration without notice.
10. Bookings for all male and all female groups may be subject to an increased bond.
11. Parking facilities are available at no charge, but at the owner's risk. *There is an un-loading bay front of our office. Unfortunately this is for commercial vehicles only, using this bay will attract a fine by the city of Mandurah. We have trolleys to assist you with embarking and disembarking.*
12. In the interest of the health and comfort of all clients, and our staff, we request our houseboats remain smoke free. **The cost of laundering linen and curtains will be deducted from your bond if it is found you have been smoking in the houseboat.**
13. **You will need to bring your own sheets and bath towels (With the exception of Quicksilver and Miss Emily, who have all linen provided).** Pillows, pillow slips, doonas and spare blankets are provided. The galley is equipped with a small stove top, fridge/freezer, 80L Esky, cups, plates, platters, cutlery, plastic wine glasses, tumblers, tea towels, detergent, sponges, scourers, extra bin bags; fly spray, matches, and gas lighter. BBQ facilities are also onboard. **Note** – by prior arrangement sheets and bath towels can be provided at a nominal rate per person.
14. As our houseboats are powered by 12 volt power, usual electrical appliances do not work. A 12v cigarette lighter phone charger and a small 240 volt inverter is provided so that you can keep your mobile phones charged on your holiday.
15. Mandurah Houseboats operate from Mandurah and Ravenswood and depending on weather conditions, and the safety of our hirers, the houseboats sometimes swing between the 2 bases. You will be informed a day or 2 before your departure if your vessel has been moved to another base. **Please note - Depending on the river water level, you may not get under the Ravenswood Bridge.**
16. Due to the large number of houseboats requiring tuitions on one day, we carefully schedule in your arrival time by mutual arrangement. We ask that you endeavor to be as close to the agreed time as possible, or give us as much notice as possible if you are running late as we may move on to the next hire, in which case your tuition will be further down the queue.
17. Cheques, Amex and Diners Cards not accepted.
18. The company reserves the right to refuse any person the use of the craft.
19. Due to the careful balance of power on the houseboats we cannot allow Engel type fridges etc. All vessels are equipped with an eskie, but you are also welcome to bring your own. Ice is readily available for purchase up-river. Space is limited on boats so pack lightly, preferably with an overnight bag, which will stow away easily.
20. A fishing license is required if you wish to crab or fish from the vessel. The license can be obtained from www.fish.wa.gov.au. No license no crab nets supplied.
21. It is required that hirers have on board at least 2 mobile phones with phone charger.

CHECKLIST FOR YOUR HOLIDAY

To Remember	To Bring
✓ Balance of hire is due 4/8* weeks prior to your holiday	✓ Sheets
✓ You will be required to pay for the fuel you use	✓ Bath & Beach Towels
✓ Excess cleaning, loss or damage will be billed to you	✓ Food and Drinking Water
✓ There is absolutely no smoking inside the boats	✓ 2 x Mobile Phones + charger
✓ Unfortunately, No animals are allowed on the boats	✓ Board Games, Music etc

